

..DID: 3765

..TXT: PSC NO: 12 GAS

LEAF: 122

COMPANY: THE BROOKLYN UNION GAS COMPANY

REVISION: 0

INITIAL EFFECTIVE DATE: 10/01/98

SUPERSEDING REVISION:

STAMPS:

Cancelled by 1 Rev. Leaf No. 122 Effective 10/01/1998

RECEIVED: 06/01/98 STATUS: Cancelled EFFECTIVE: 10/01/98

GENERAL INFORMATION - Continued

4. Payment at the Time of Termination

If a customer claims, at the time that termination for non-payment is to take place, that payment has already been made and produces a written business record of payment, or claims that there is a complaint pending before the Company or the Commission with regard to the charges demanded, the Company's field representative shall make a reasonable effort to verify this information with a company office representative and shall not terminate service for non-payment of any verified disputed amount.

A nonresidential customer may, at the time of termination, avoid the scheduled termination in any one of the following manners:

- A. Offer full payment of the amount that forms the basis for the termination; or
- B. An eligible customer may sign a deferred payment agreement in accordance with the Regulations for the full amount that forms the basis for the scheduled termination and makes payment of the required downpayment at the time of termination.

Nonresidential customers making payments at the time of termination will be given a receipt by the Company's field representative. Any nonresidential customer who has paid for gas service with a dishonored check in the last 24 months will be required to pay at the time of termination by cash, certified check or money order. Checks received for payment at the time of termination which are subsequently dishonored will not be considered payment of a customer's account and the Company may terminate the account without further notice.

Issued by: Robert J. Fani, Senior Vice President, Brooklyn, New York