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COMPANY: THE BROOKLYN UNION GAS COMPANY REVISION: 0
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GENERAL INFORMATION - Continued

2. Procedures for Terminating Service to Nonresidential Customers

Gas service to nonresidential customers will be terminated in accordance with section 15 of the Transportation Corporation Law and Section 13.3(a)(2) of the Regulations which sets forth in detail the procedures summarized here. The Company will not terminate gas service to a nonresidential customer for the reasons set forth in Section 44C until at least:

- A. five (5) days after final notice of termination has been served personally upon the customer; or
- B. eight (8) days after mailing written notice to the customer, addressed to the customer at the building being serviced or an alternative mailing address.

Generally, the Company will not issue or send a final notice of termination unless at least twenty (20) days have elapsed from the date payment was due, or the date given in a written notice to cure a Tariff violation or as provided in the Regulations where the reason for notice is failure to provide access. Gas service may be terminated any weekday between the hours of 8:00 a.m. and 6:00 p.m., except on weekends or public holidays as defined in the General Construction Law, and days when the Company offices and/or the Public Service Commission are closed nor after 3:00 p.m. on the days preceding these exceptions.

3. Nonresidential Field Collection Fee

The Company shall assess any nonresidential customer who has received a valid notice of disconnection for non-payment a charge of \$57.15 when a Company employee is dispatched to disconnect service. The charge will be assessed once for each notice of discontinuance of service.

Issued by: Robert J. Fani, Senior Vice President, Brooklyn, New York