

..DID: 3775

..TXT: PSC NO: 12 GAS

LEAF: 118

COMPANY: THE BROOKLYN UNION GAS COMPANY

REVISION: 0

INITIAL EFFECTIVE DATE: 10/01/98

SUPERSEDING REVISION:

STAMPS:

Cancelled by 1 Rev. Leaf No. 118 Effective 10/01/1998

RECEIVED: 06/01/98 STATUS: Cancelled EFFECTIVE: 10/01/98

GENERAL INFORMATION - Continued

16. Backbill - that portion of any bill, other than a levelized bill, which represents charges not previously billed for service that was actually delivered to the non-residential customer during a period before the current billing cycle. A bill based on an actual reading rendered after one or more bills based on estimated or non-residential customer readings which exceeds by 50 percent or more the bill that would have been rendered under the Company's standard estimation program is presumed to be a backbill.
17. Tampered Equipment - any service-related equipment that has been subjected either to unauthorized interference so as to reduce the accuracy or eliminate the measurement of the Company's gas service, or to unauthorized connection occurring after the Company has physically disconnected gas service.
18. Utility Deficiency - any action or inaction by the Company or one of its authorized agents that does not substantially conform to the regulations, this Tariff, or the Company's written business procedures.
19. Regulations - the rules and regulations promulgated by the New York State Public Service Commission set forth in title 16 of the Official Compilation of the Codes, Rules and Regulations of the State of New York.

Issued by: Robert J. Fani, Senior Vice President, Brooklyn, New York