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COMPANY: NIAGARA MOHAWK POWER CORPORATION REVISION: 1
INITIAL EFFECTIVE DATE: 08/23/02 SUPERSEDING REVISION: 0
STAMPS:
Effective date postponed to 09/23/02. See Supplement No. 49
RECEIVED: 06/13/02 STATUS: Effective EFFECTIVE: 09/23/02

GENERAL INFORMATION

16. SPECIAL SERVICES PERFORMED BY COMPANY FOR CUSTOMER AT A CHARGE: (Continued)

16.3.4 The Company will not provide or offer to provide services under this Rule 16.3 that are ordinarily provided by Marketers such as energy audits, energy efficiency equipment, etc. without prior P.S.C. approval.

16.3.5 The Company will not hire any additional employees or purchase additional equipment in order to provide services under this Rule 16.3.

16.3.6 The Company shall maintain records relative to all such services under this Rule 16.3 including scope of work, costs incurred, and revenues received, and shall put appropriate policies and procedures in place to ensure these restrictions are followed.

16.4 Customer Requested Demand Pulses

16.4.1 A customer may request the Company to provide demand pulse capability, including the necessary equipment associated to provide such capability.

16.4.1.1 Customers requesting demand pulses are responsible for installing a separate telephone line to interface with any customer-owned data collection system. The customer is also responsible for the maintenance and billing related to any required telephone lines needed for the customer to collect data.

16.4.1.2 The Company will identify and provide an interface box location which will be the point of demarcation between the Company and the customer. The customer will provide telephone service to this location.

Issued By: William F. Edwards, President, Syracuse, New York