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SERVICE CLASSIFICATION NO. 11 LOAD AGGREGATION (continued)

## <u>Customer Return to Company Sales Service</u>

- 1. A customer may return to Sales Service if Niagara Mohawk, in its judgment, has adequate supplies of gas and upstream capacity available to serve the customer and the customer authorizes Niagara Mohawk to recall the upstream pipeline capacity previously released to the customer. If capacity allocated to a customer is recalled from the customer\*s Marketer, the customer will be provided Sales Service for the balance of the month in which the recall occurred, and for two months thereafter. A customer who does not obtain a qualified Marketer within this period will be required to remain on Sales Service for the minimum term of the applicable Service Classification.
- 2. The Company will charge customers who return to the Company for Sales Service the rates as set forth in the applicable Service Classification.

Issued By: <u>Darlene D. Kerr, Executive Vice President, Syracuse, New York</u>