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GENERAL INFORMATION

1. DEFINITIONS:

As used herein, the following terms shall have the meanings set forth below:

Cash-Out shall mean the resolution of upstream pipeline imbalances at the end of a period, usually a month, through cash payments.

Company shall mean New York State Electric & Gas Corporation.

Customer shall mean any party executing a valid service agreement with the Company for service hereunder.

Day shall mean a period of twenty-four (24) consecutive hours beginning and ending at 8:00 AM Eastern Standard Time (EST).

Delivery Point shall mean a physical interconnection between the Company and the Customer, as specified in the Customer's executed service agreement, at which the Company may deliver gas to the Customer or for the Customer's account.

Designated Agent shall mean a party designated by a Customer to act as the Customer's agent for the purpose of nominating and scheduling gas to be delivered to the customer.

Imbalance shall mean the difference between the quantity of Customer-owned gas delivered to a customer's facilities and the quantity of Customer-owned gas received by the Company for the Customer over a corresponding period, adjusted for losses and prior period imbalances. A positive imbalance occurs when the quantity received exceeds the quantity delivered. A negative imbalance occurs when the quantity delivered exceeds the quantity received.

Maximum Daily Gas Index shall mean the average of the maximum daily prices from the Daily Price Survey from Gas Daily for the following areas: Tennessee and Texas Gas (Entire Z 1) from the East Texas - North Louisiana area; Columbia, Tennessee (500 leg), Tennessee (800 leg), and Texas Gas SL from the Louisiana - Onshore South area. To the extent that any publication or delivery area is no longer available, the Company will, as a substitute, use equivalent prices from a standardly recognized gas industry publication.

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