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COMPANY: CENTRAL HUDSON GAS & ELECTRIC CORPORATION REVISION: 0  
INITIAL EFFECTIVE DATE: 02/01/00 SUPERSEDING REVISION:  
STAMPS:  
RECEIVED: 12/01/99 STATUS: Effective EFFECTIVE: 02/01/00

**35. RETAIL ACCESS PROGRAM** (Cont'd)

P. **TERMINATION OF SERVICE** (Cont'd)

(c) 1. (Cont'd)

- (d) where the FERC issues an order authorizing termination of participation by the Retail Supplier/Direct Customer under Central Hudson's open access transmission tariff; or
- (e) where a court of competent jurisdiction issues an order authorizing termination of the Retail Supplier/Direct Customer; or,
- (f) where the New York State Public Service Commission has determined that the Retail Supplier is not eligible to sell electricity to retail customers in the state, for reasons including:
  - (1) a Retail Supplier's failure to adhere to the policies and procedures described in its disclosure to customers;
  - (2) failure to comply with prescribed consumer protections;
  - (3) an unacceptably high volume of customer complaints;
  - (4) failure of a Retail Supplier to comply with applicable ISO and Power Exchange requests;
  - (5) failure to comply with prescribed reporting requirements;
  - (6) failure to comply with oversight requirements;
  - (7) failure to apprise the New York State Public Service Commission of all material changes in the information in the applicant's initial filing;
  - (8) failure to comply with the voluntary termination requirements set forth above; or,

Issued by: Arthur R. Upright, Senior Vice President, Poughkeepsie, New York