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STAMPS:

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35. RETAIL ACCESS PROGRAM (Cont'd)

C. <u>SWITCHING REQUIREMENTS</u> (Cont'd)

- (d) Switching Fees (Cont'd)
 - 4. Central Hudson will not charge for involuntary switches: those initiated by a Retail Supplier terminating business with any or all customers; or, assigning its customers to another supplier.
- (e) Special Meter Reading Fees

Central Hudson will charge a twenty dollar fee (\$20) per customer per meter for any "special meter reading": a meter reading performed on a date other than the customer's regularly scheduled meter reading date. Central Hudson requires at least ten (10) calendar days advance notice before a special meter reading.

(f) Verification of Accounts

At the request of a Retail Supplier before the start of a quarter, Central Hudson will provide by the fifth calendar day of a calendar quarter, a listing of the Retail Supplier's customers that received his retail access services as of the 1st calendar day of the quarter.

(g) Levelized Payment Billing Adjustments

A "Levelized Payment Billing" customer's payment obligation will be adjusted by Central Hudson on the customer's switch date as required to reflect changes in service. The adjustment will be applied to the customer's next bill.

D. <u>CUSTOMER INFORMATION</u>

At the request of a customer or his authorized Retail Supplier, Central Hudson will provide up to twenty-four (24) months of historical metered usage information and total historic billed amounts at no charge. The provision of such historical information at no charge shall be limited to twice in a twelve (12) month period. Thereafter, such information will be provided upon request for a fifteen (\$15) dollar fee. Each twelve (12) month block (or fraction thereof) of available additional history will be provided for a fifteen (\$15) dollar fee;

Issued by: Arthur R. Upright, Senior Vice President, Poughkeepsie, New York