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COMPANY: CENTRAL HUDSON GAS & ELECTRIC CORPORATION REVISION: 0
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35. RETAIL ACCESS PROGRAM (Cont'd)

M. BILLING OF RETAIL SUPPLIER (Cont'd)

(b) Invoice Payments (Cont')

1. Terms of Payment (Cont'd)

Public Service, bills will not be suspended because of a complaint. Central Hudson and Retail Suppliers/Direct Customers may mutually develop customized billing and collection arrangements.

Claims that invoices are not correct must be made in writing and postmarked no later than three months after the disputed invoice was mailed or provided electronically.

2. Payment Form

Retail Suppliers/Direct Customers should make payments to Central Hudson by electronic fund transfer unless they have established another payment method;

3. Application of Payments

Unless otherwise agreed to by Central Hudson and the Retail Supplier/Direct Customer, the Company will apply payments to arrears first and then to current charges.

4. Failure to Make Payment

If a Retail Supplier/Direct Customer fails to make any payment when due, Central Hudson may draw on any security that may be available (as described in the Creditworthiness section).

(c) Billing Questions and Disputes

1. Access to Billing Backup Information

Upon implementation of utility EDI systems, Retail Suppliers/Direct Customers will have access to data elements that will enable them to do necessary billing backup calculations.

Issued by: Arthur R. Upright, Senior Vice President, Poughkeepsie, New York