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35. RETAIL ACCESS PROGRAM (Cont'd)

L. BILLING OF CUSTOMER

Central Hudson will offer a one-bill or two-bill option to the Retail Supplier. Under the two-bill option, Central Hudson and the Retail Supplier render separate bills for their services to the customer. Central Hudson will perform cycled meter readings in accordance with current practices and provide the Retail Supplier with the customer's applicable billing determinants according to Central Hudson's Service Classification. This information provided to the Retail Supplier is to be used solely for billing its customers and for no other purpose. Under the one-bill option, Central Hudson will issue a single bill to the customer with separately identified charges for services provided by the Retail Supplier. The one-bill option will be made available to the Retail Supplier for a negotiated fee with options for additional billing services.

M. BILLING OF RETAIL SUPPLIER

(a) Invoices

Central Hudson will issue invoices to Retail Suppliers/Direct Customers monthly for imbalances, extraordinary customer data (besides the information provided without charge), special meter reading charges, adjustments to prior invoices, and other retail tariff services provided at the request of the Retail Suppliers/Direct Customers. Central Hudson will bill customers for services requested directly by them unless their Retail Supplier requests those charges. The provisions described below relate only to retail access billing and collection services and charges to be paid by Retail Suppliers or Direct Customers.

(b) Invoice Payments

1. Terms of Payment

Bills are payable upon presentation and subject to late payment charges. Retail Suppliers/Direct Customers will pay the full amount stated in the invoice, without deduction, set-off or counterclaim, within twenty (20) calendar days from the date of the invoice transmittal. On the first day following the grace period, late payment charges at 1.5% per month will be applied to all overdue billed amounts, including arrears and unpaid late payment charges. Because a Retail Supplier/Direct Customer or utility may expect a speedy resolution of a complaint or dispute by the Department of

Issued by: Arthur R. Upright, Senior Vice President, Poughkeepsie, New York