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..TXT: PSC NO: 12 GAS LEAF: 115
COMPANY: CENTRAL HUDSON GAS & ELECTRIC CORPORATION REVISION: 1
INITIAL EFFECTIVE DATE: 10/01/99 SUPERSEDING REVISION: 0
STAMPS: Issued in Compliance with Order in C. 98-M-1343 Dated September 22, 19
Cancelled by 2 Rev. Leaf No. 115 Effective 04/18/2000
RECEIVED: 09/30/99 STATUS: Cancelled EFFECTIVE: 10/01/99

41. RETAIL ACCESS PROGRAM (Cont'd)

D. CUSTOMER INFORMATION (Cont'd)

(a) Historical Information by Account (Cont'd)

five (5) calendar days after we have credited the fee to Central Hudson's accounts. If history beyond twenty-four months is unavailable, we will refund the fee;

6. All historical customer information obtained from Central Hudson by a Retail Supplier must be kept confidential and not revealed to others, unless authorized by the customer. All other customer information, such as account numbers (passwords, if applicable), telephone numbers and service addresses must also be kept confidential and not revealed to others, unless authorized by the customer;
7. Any request for hardcopy of a Retail Access customer's records by a third party will automatically trigger a postcard mailing that identifies the requestor to the customer.

(b) Current Billing Information for Retail Suppliers

Data needed to bill Retail Access customers is available to authorized Retail Suppliers and Direct Customers the Central Hudson website:

www.cenhud.com/ic_esco/icesco.htm.

(c) Deliverability Demand Components

Customers taking service under Service Classification Nos. 6, 12 or 13 will be charged the following demand related charges. The current effective rates will be included in the Company's monthly filed Statement of Gas Transportation Rates.

1. Peaking Service Surcharge

The peaking service surcharge rate per 100 cu. ft. is equal to the weighted average cost of the peaking service demand components included in the Company's calculation of the Monthly Gas Cost Adjustment.

Issued by: Arthur R. Upright, Senior Vice President, Poughkeepsie, New York