

..DID: 9632
..TXT: PSC NO: 5 WATER LEAF: 9
COMPANY: THE CALLICOON WATER COMPANY REVISION: 0
INITIAL EFFECTIVE DATE: 11/01/99 SUPERSEDING REVISION:
STAMPS:
Effective date postponed to 03/01/00. See Supplement No. 1
RECEIVED: 08/16/99 STATUS: Effective EFFECTIVE: 03/01/00

GENERAL INFORMATION

- E.The company reserves the right to remove, test, and replace the meter.
- F.The company shall afford the customer an opportunity to verify the final reading of any water meter removed from the premises and obtain the customer's signature on a meter removal card which shows the date removed and the reading.
- G.Meters will be tested in conformance with rules of the Public Service Commission. In the case of a disputed account involving the accuracy of the meter, the company will have the meter tested upon the request of the customer. Should the customer request to have a second meter test within 1 year, the customer will be responsible for the actual cost incurred to have the meter tested including the cost to remove the meter, payable in advance to the company. This fee will be refunded if the meter's final weighted average is found to register in excess of 100 percent. Adjustments in bills for over-registration of the meter will be made in accordance with the current rules of the Public Service Commission.
- H.Water will not be furnished where the seal or water meter has been tampered with, damaged or affected in such manner that an accurate measurement of water use cannot be obtained.
- I.In the event that the company shall discover that the seal or water meter in any premise has been tampered with or damaged, the company may, in addition to discontinuing water service, charge the customer a bill at least equal to the bill for the highest quarter of the four quarters next preceding the date of such discovery.
- J.Except as herein modified, the provisions of 9.C, E, F and G and shall apply to meter service with equal force and effect.
- K.Bills will show meter readings and the dates read.
- L.Bills will be reasonably estimated where a meter has been inaccessible and will be so indicated on the bill.
- M.Where a meter has ceased to register or its percentage of accuracy cannot be determined, an estimated bill for the current period may be rendered. For all other periods the bill shall be the minimum applicable charge.
- N.Reading of water meters, estimated bills. Water meters shall be read quarterly by an agent of the company. In the event that the meter cannot be read, the company may render an estimated bill which said bill shall not be less than the minimum quarterly service charges and may be equal to the reasonable charge for water use by such customer for the particular quarter.

Issued By: Craig Stewart, Secretary, PO Box 277, Callicoon, NY 12723
(Name of Officer, Title, Address)