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COMPANY: THE CALLICOON WATER COMPANY REVISION: 0

INITIAL EFFECTIVE DATE: 11/01/99 SUPERSEDING REVISION:

STAMPS:

Effective date postponed to 03/01/00. See Supplement No. 1 RECEIVED: 08/16/99 STATUS: Effective EFFECTIVE: 03/01/00

GENERAL INFORMATION

G.Installation of meters, costs and damages. In any case in which a water meter service is required by the company or requested by the customer, the company shall installed such water meter together with all necessary appurtenances at the sole cost and expense of the company. The water meter shall remain the property of the company and may be replaced by the company at any time. In the event that a meter is molested, damaged or destroyed by or through the fault of the customer, the company may repair or replace the meter and shall charge the customer a fee equal to the cost of such repairs, or the cost of such new or replacement meter and the installation charge therefor which said fee shall be due and payable immediately on demand.

3. Deposits - Security

- A.As a condition of receiving service, the company may require a deposit from customers that are delinquent (having a bill remaining unpaid 23 days from the date mailed), seasonal, short term or temporary or who have had service terminated for non-payment during the preceding 6 months. In addition, a deposit may also be required from a non-residential customer whose credit has not been established with the company. A delinquent customer shall be provided with a written notice 20 days before the deposit is assessed which states that failure to make timely payments will permit the company to require a deposit from such customer.
- B.Deposits from applicants and customers may not exceed two times the estimated average monthly bill for a calendar year, except in the case of customers whose usage varies widely where deposits may not exceed twice the average monthly bill for the peak season.
- C.The company shall perform an annual review of the billing history of every customer who has a deposit with the company to assure that a deposit is still required under (3A) above and that the amount of the deposit conforms with (3B) above. The company reserves the right to review the deposit at any time. If a review shows that the deposit held falls short of the amount the company may require by 25 percent or more, the company may require the payment of an additional amount. If a review shows that the deposit held exceeds the amount required by 25 percent or more, the company shall refund the excess to the customer. The customer may request a downward revision of the deposit.

Issued By: <u>Craig Stewart, Secretary, PO Box 277, Callicoon, NY 12723</u> (Name of Officer, Title, Address)