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COMPANY: CENTRAL HUDSON GAS & ELECTRIC CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 02/01/00 SUPERSEDING REVISION:
STAMPS:
RECEIVED: 12/01/99 STATUS: Effective EFFECTIVE: 02/01/00

14. METER READING, ESTIMATED BILLS AND BACKBILLING (Cont'd)

C. Backbilling (Cont'd)

2. Nonresidential Accounts

a. Notice

- (1) Every backbill shall contain a written explanation of the reason for the backbill that shall be sufficiently detailed to apprise the customer of the circumstances, error or condition that caused the underbilling, and, if the backbill covers more than a 24 month period a statement setting forth the reasons the Company did not limit the backbill under subsection b. of this section.
- (2) Every backbill will contain the applicable billing information as required by the Public Service Commission.
- (3) Every backbill covering more than a one month period, other than a catch-up backbill, will contain a notice that the customer may obtain upon request a detailed billing statement showing how the charges were calculated, including any late payment charges. All catch-up backbills shall clearly indicate how the backbill was calculated, whether as if the service were used during the current cycle, or as if redistributed back to the last actual reading.
- (4) A backbill will be accompanied by an offer of a deferred payment agreement in accordance with Section 20. of this tariff, if applicable.

b. Limitations on Backbill Rendering

- (1) The Company shall not render a backbill more than six months after the Company actually became aware of the circumstance, error or condition that caused the underbilling, unless a court extends the time to render a backbill.

Issued by: Arthur R. Upright, Senior Vice President, Poughkeepsie, New York