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COMPANY: CENTRAL HUDSON GAS & ELECTRIC CORPORATION REVISION: 0

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STAMPS:

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#### 14. METER READING, ESTIMATED BILLS AND BACKBILLING (Cont'd)

#### B. <u>Estimated Bills</u> (Cont'd)

## 2. <u>Estimated Billing</u> (Cont'd)

### a. Residential (Cont'd)

If the Company's records do not contain the address of the person who controls access to the meter, the Company shall request that the customer furnish such information if available.

If the Company receives no response after bills representing eight months or four billing periods of estimated bills, whichever is greater, the Company may send a notice advising the customer and/or such other person who controls access to the meter that if no appointment is made a charge of twenty-five dollars (\$25) will be added to the next bill rendered to the person who controls and refuses to provide access to meter.

If the person who controls access fails to arrange an appointment in response to a second request and the Company is unable to obtain an actual meter reading, the Company may add a charge of twenty-five dollars (\$25) to the next bill of the recipient of the notice. If the Company intends to obtain a court order to gain access to the meter, it shall inform the recipient of the notice by certified or registered letter. The letter shall inform the recipient that the purpose of obtaining such a court order is to replace a meter, or, if physically feasible, to relocate the meter or install a remote reading device. The letter shall state that the court costs and the costs of the meter relocation will be paid by the person who controls access to the meter.

For seasonal and/or short-term customers, an actual meter reading shall be taken upon termination of service.

# b. Nonresidential

The Company may render an estimated bill for a regular cycle billing period only when:

(1) the Company has failed to obtain access to the meter(s);

Issued by: Arthur R. Upright, Senior Vice President, Poughkeepsie, New York