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COMPANY: CENTRAL HUDSON GAS & ELECTRIC CORPORATION REVISION: 1
INITIAL EFFECTIVE DATE: 04/18/00 SUPERSEDING REVISION: 0
STAMPS: Issued in Compliance with Order in C. 97-G-1380 Dated December 21, 199
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41. RETAIL ACCESS PROGRAM (Cont'd)

M. BILLING OF RETAIL SUPPLIER (Cont'd)

(b) Invoice Payments (Cont'd)

2. Payment Form

Retail Suppliers/Direct Customers should make payments to Central Hudson by electronic fund transfer unless they have established another payment method;

3. Application of Payments

Unless otherwise agreed to by Central Hudson and the Retail Supplier/Direct Customer, the Company will apply payments to arrears first and then to current charges.

4. Failure to Make Payment

If a Retail Supplier/Direct Customer fails to make any payment when due, Central Hudson may draw on any security that may be available (as described in the Creditworthiness section).

(c) Billing Questions and Disputes

1. Access to Billing Backup Information

Upon implementation of the Company EDI systems, Retail Suppliers/Direct Customers will have access to data elements that will enable them to do necessary billing backup calculations.

2. Inquiries

- (a) All questions concerning invoices should be directed to Central Hudson's Supervisor of Customer Account Services.
- (b) Central Hudson will acknowledge billing inquiries in writing or by electronic means within five (5) calendar days after receipt of the inquiry. Central Hudson will respond to the inquirer, in writing, within twenty (20) calendar days after receipt of the inquiry.

Issued by: Arthur R. Upright, Senior Vice President, Poughkeepsie, New York