

..DID: 13541
..TXT: PSC NO: 1 GAS LEAF: 119.52
COMPANY: KEYSpan GAS EAST CORP. DBA BROOKLYN UNION OF L.I. REVISION: 0
INITIAL EFFECTIVE DATE: 02/01/01 SUPERSEDING REVISION:
STAMPS: Issued in compliance with order in Case No. 99-M-0631 dated September
CANCELLED by Supplement 5 effective 05/31/01
Suspended by order in Case 99-M-0631. See suppl. No. 3
RECEIVED: 10/31/00 STATUS: Cancelled EFFECTIVE: 06/01/01
RECEIVED: STATUS: EFFECTIVE:

GENERAL INFORMATION (Cont.)

Termination: An ESCOs' participation in KED's Natural Choice program or Billing Services Agreement can be terminated if it fails to continually meet the initiation requirements above. An ESCO may voluntarily terminate participation by providing written notification to its customers and KED at least 15 days prior to the termination and by re-enrolling the affected customers in KED's Natural Choice program with new billing arrangements.

Frequency: After an ESCO's participation in the billing process has been terminated, the ESCO must reapply and repeat the initiation process.

V. BILLING FUNCTIONS

The billing function shall include but not be limited to:

- Printing and mailing the bill, printing standard bill messages with 400 character maximum unless otherwise agreed upon between the utility and the ESCO
- Including standard inserts required by statute, regulation or PSC order
- Receiving and processing payments
- Apportioning and remitting payment to the billing and non-billing parties
- Providing to the non-billing party payment detail by account and associated customer care elements.

VI. PERFORMANCE STANDARDS

ESCO Issued Bills: Bill content must include all information required by the Public Service Commission Order dated September 1, 2000 in Case 99-M-0631, Attachment D.

Issued by Robert J. Fani, Senior Vice President, Hicksville, NY