Received: 10/31/2000 Status: CANCELLED Effective Date: 06/01/2001

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..TXT: PSC NO: 218 GAS LEAF: 197.6.1 COMPANY: NIAGARA MOHAWK POWER CORPORATION REVISION: 2

INITIAL EFFECTIVE DATE: 02/01/01 SUPERSEDING REVISION: 1

STAMPS: Issued in Compliance with Order of PSC in C. 99-M-0631 dated 09/01/00.

CANCELLED by Supplement 31 effective 05/31/01

Suspended by order in Case 99-M-0631. See suppl. No. 29 RECEIVED: 10/31/00 STATUS: Cancelled EFFECTIVE: 06/01/01

SERVICE CLASSIFICATION NO. 11 LOAD AGGREGATION (continued)

Alternative Billing Arrangements (continued)

- e. The Company will send the bill to the customer of record under the one bill option. In addition, billing data will also be transferred to the Onondaga County Department of Social Services.
- f. Enrollment guidelines set forth in this Service Classification, beginning on Leaf No. 187, will not apply to this program. Enrollment of customers in this program will be handled directly by the Onondaga County Department of Social Services.
- 3. **Company Single Bill Option:** The One Bill Option will be available to all Marketers serving customers in service classes S.C. 1, S.C. 2, S.C. 5, S.C. 6, S.C. 7, S.C. 8 or S.C. 9. the fee for the basic one bill service shall be \$.50 for each bill generated. The Marketer will be required to enter into a billing agreement with the Company that contains mutually acceptable terms and conditions governing the rights and obligations of the parties prior to the commencement of the One Bill service. The services included in the Basic One Bill Option include the following:
 - a. Bill calculation, bill printing including Marketer Logo and phone number.
 - b. Call center support, payment processing, collection processing and payment remittance.
 - c. The Marketer may have up to twelve (12) prices, called pricing plans, for customers in each service class. The Marketer can move a customer from one pricing plan to another once every ninety (90) days by notifying the Company ten (10) business days prior to the effective date. The new pricing plan will be used on the effective date, without being prorated, for all bills generated after the effective date.
 - d. The Marketer may change each price once per month. New prices must be received by the Company five (5) business days prior to the effective date of the change. The new rates will be used on the effective date, and will not be prorated, for all bills generated after the effective date.
 - e. For bills that have to be regenerated caused by the actions or inaction*s of the Marketer, the fee per bill shall increase to \$5.00 per bill.
 - f. For levels of service different than the Basic One Bill Option, the Marketer and the Company may enter into a contract to cover other levels of service at a price mutually agreeable to both parties.
 - g. The Company reserves the right of set-off set forth in this Service Classification.

Issued By: <u>Darlene D. Kerr, Executive Vice President, Syracuse, New York</u>