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..TXT: PSC NO: 218 GAS LEAF: 197.6.17
COMPANY: NIAGARA MOHAWK POWER CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 02/01/01 SUPERSEDING REVISION:
STAMPS: Issued in Compliance with Order of PSC in C. 99-M-0631 dated 09/01/00.
CANCELLED by Supplement 31 effective 05/31/01
Suspended by order in Case 99-M-0631. See suppl. No. 29
RECEIVED: 10/31/00 STATUS: Cancelled EFFECTIVE: 06/01/01

SERVICE CLASSIFICATION NO. 11
LOAD AGGREGATION (continued)

Alternative Billing Arrangements (continued)

Bill Content

- (5) The telephone number to call for billing inquires;
- (6) The date the bill was rendered;
- (7) The date payment is due and where payment may be made;
- (8) Text messages; and
- (9) The period in which the charges were incurred.

Bill Format

- a. If the Company is the entity selected by the customer to render a single bill, the Company will use a format consistent with the format used for the Company*s portion of the bill.
- b. If the marketer is the entity selected by the customer to render a single bill, the Company portion of the single bill shall contain the required information set forth in the Bill Content section of this Service Classification.

Special Provisions

- a. The entity rendering the single bill will accept information from the non-billing entity*s portion of the bill.
- b. The entity rendering the single bill is responsible for all special handling requests from the customer.
- c. The Company and the marketer will define the procedure to be used to remit the customer*s payment to the billing entity when a customer*s payment is sent to the non-billing party.

Issued By: Darlene D. Kerr, Executive Vice President, Syracuse, New York