

..DID: 9967  
..TXT: PSC NO: 218 GAS LEAF: 197.25  
COMPANY: NIAGARA MOHAWK POWER CORPORATION REVISION: 1  
INITIAL EFFECTIVE DATE: 10/01/99 SUPERSEDING REVISION: 0  
STAMPS: Issued in Compliance with Order of PSC in C. 98-M-1343 dated 09/22/99.  
RECEIVED: 09/28/99 STATUS: Effective EFFECTIVE: 10/01/99

SERVICE CLASSIFICATION NO. 11  
LOAD AGGREGATION (continued)

Involuntary Discontinuance of a Marketer\*s Participation in the Supplier Select Program

7. Upon any discontinuance, the Company will notify the Marketer\*s customers:
  - a. that the discontinuance shall (or did) occur at the first meter reading or the first of the month, or another date where the Company will estimate the readings at the discontinuance date or provide for a special meter read;
  - b. of their option either to select another eligible Marketer to be their delivery service provider or to return to the Company\*s unbundled service;
  - c. of the names and telephone numbers of eligible Marketers that have indicated a willingness to serve retail customers in the Company\*s service territory;
  - d. that if they do select other Marketers, those entities will file switch requests with the Company on their behalf, and there will be no fee charged by the Company for the switches; and
  - e. that after the discontinuance date, and unless or until new Marketers are selected and the switches are completed, Sales Service will be provided by the Company under its applicable Tariff rate, unless the Company has notified the customer that delivery services will be terminated on or before the discontinuance date.
8. Sample copies of the form of notices to customers will be submitted by the Company to the DPS for review at least 5 calendar days before the notices are sent to customers.
9. The Marketer may contest any suspension or proposed discontinuance of participation in the Company\*s Supplier Select Program by use of the Dispute Resolution Process set forth in this Service Classification, if that process is initiated in a timely manner.

Issued By: Darlene D. Kerr, Executive Vice President, Syracuse, New York