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COMPANY: NIAGARA MOHAWK POWER CORPORATION REVISION: 1
INITIAL EFFECTIVE DATE: 10/01/99 SUPERSEDING REVISION: 0
STAMPS: Issued in Compliance with Order of PSC in C. 98-M-1343 dated 09/22/99.
RECEIVED: 09/28/99 STATUS: Effective EFFECTIVE: 10/01/99

SERVICE CLASSIFICATION NO. 11
LOAD AGGREGATION (continued)

Transfer of Historical Usage, Billing and Credit Information

1. Customer, or its authorized designee, will receive, at no charge and up to twice in any 12 month period, the most recent 24 months (or for the life of the account or for the period currently stored electronically by the Company, if less) of the customer*s usage and billing information for each of the customer*s accounts. This information will be provided within five calendar days of the request.
 - a. The usage and billing information that will be provided at no charge will be limited to meter reading dates, consumption, total dollars billed for the billing period, Service Classification number, currently listed tax district, current meter number (if applicable) and type of meter reading (by the Company, by the customer, or estimated). Where more than one meter is associated with an account, the applicable information will be provided for each meter, where available.
2. A customer, or its authorized designee, can request the usage and billing information described in this Service Classification for months beyond the most recent 24 months for each of the customer*s accounts.
 - a. If such additional information is requested, the Company will provide a response within 5 calendar days of the request, either supplying the requested information, specifying when such information will be provided, or advising that such information does not exist.
 - b. A fee of \$15.00 will be charged for each year of data beyond the most recent 24 month period and for each request beyond the second request in any twelve month period.

Issued By: Darlene D. Kerr, Executive Vice President, Syracuse, New York