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COMPANY: KEYSpan GAS EAST CORP. DBA BROOKLYN UNION OF L.I. REVISION: 1
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GENERAL INFORMATION**II. Rules and Regulations (continued):**

1--Definition of Terms (continued):

F

Firm Customer: A customer offered service under schedules or contracts designed to provide customer's gas supply or transportation needs on a continuous basis.

I

Interruptible Customer: A customer offered service under schedules or contracts which permit interruption of service on four hours notice during non-emergency periods.

Interruptible Daily Quantity: Pursuant to Service Classification No. 7, the amount of natural gas equal to 1/365 of an interruptible customer's Annualized Transportation Quantity.

Interruptible Monthly Quantity: The amount of natural gas equal to 1/12 of an interruptible customer's Annualized Transportation Quantity.

L

Late Payment: Payment made more than 20 calendar days after the date payment is due. The due date for payment is specified by the Company on its bill, and is not earlier than the personal delivery date of the bill or earlier than three calendar days after the mailing of the bill. If Billing Agency arrangement exists refer to Uniform Business Practices for Retail Access section IX.B.5.

Levelized Payment or Balanced Billing Plan: A billing plan designed to reduce fluctuations in a Customer's bill due to varying, but predictable usage. These plans are covered in 16 NYCRR parts 11.11 and 13.10.

Load Factor: The ratio of a customer's weather-normalized average daily usage, based upon the customer's calculated Monthly Delivered Quantities (MDQs), for the months of April through October, inclusive, to the customer's weathernormalized highest average daily usage based upon the customer's calculated MDQs, by month for the months of November through March, inclusive.

Load Factor Adjustment: A reduction to firm transportation rates under Service Classification No. 5 based on a customer's load factor as calculated by the Company.

Issued by Robert J. Fani, Senior Vice President, Hicksville, NY