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COMPANY: KEYSPAN GAS EAST CORP. DBA BROOKLYN UNION OF L.I. REVISION: 0

INITIAL EFFECTIVE DATE: 07/01/99 SUPERSEDING REVISION: STAMPS: Issued in compliance with order in Case No. 99-G-0229 dated 6/24/99

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GENERAL INFORMATION (Cont.)

- (a) that the discontinuance shall occur at the first meter reading date or the first of the month after the notice period expires (if timely), or the Company may estimate the readings at the discontinuance date or provide a special reading;
- (b) of their option either to select another ESCO/Marketer to be their energy service provider or to return to regulated utility service;
- (c) that if they do select other ESCO/Marketers, those entities will file switch requests with the Company on their behalf, and there will be no fee charged by the Company for the switches;
- (d) that after the discontinuance and unless/until new ESCO/Marketers are selected and the switches are completed, service will be provided by the Company under its applicable tariff rate, unless the Company has notified the customer that delivery services will be terminated on or before the discontinuance date; and
- (e) that there will be no switching fee charged by the Company to the customer for a switch back to the Company, whether as an interim measure until a new ESCO/Marketer is selected or as a permanent action.
- 2. The Company must, within 5 calendar days of the notice from the ESCO/Marketer, also send a notice to the ESCO/Marketer's customers containing the same information as required above, but also providing a list with names and telephone numbers of eligible ESCOs/Marketers who have indicated a willingness to serve retail customers in the Company's service area.

Issued by Robert J. Fani, Senior Vice President, Hicksville, NY