

..DID: 9299
..TXT: PSC NO: 1 GAS LEAF: 119.48
COMPANY: KEYSpan GAS EAST CORP. DBA BROOKLYN UNION OF L.I. REVISION: 0
INITIAL EFFECTIVE DATE: 07/01/99 SUPERSEDING REVISION:
STAMPS: Issued in compliance with order in Case No. 99-G-0229 dated 6/24/99
RECEIVED: 06/30/99 STATUS: Effective EFFECTIVE: 07/01/99

GENERAL INFORMATION (Cont.)

- G. If a dispute involves the accuracy of invoiced charges, the invoiced charges must be paid, subject to refund with applied interest (1.5% per month). This interest is only payable when associated with a finding of deficiency on the part of the party holding the funds determined to be due the other party.
- H. If any reasonable resolution between an ESCO/Marketer/Direct Customer, including the Company's affiliate, and the Company results in generic competitive benefits, those benefits should also be available to other ESCOs/Marketers/Direct Customers, including the Company's affiliate, where applicable.
- I. All correspondence or documents to be delivered from one party to another under this process must be sent in a manner that provides verification that it is received within the time periods specified by this dispute resolution process.

Issued by Robert J. Fani, Senior Vice President, Hicksville, NY