

..DID: 9300
..TXT: PSC NO: 1 GAS LEAF: 119.30
COMPANY: KEYSpan GAS EAST CORP. DBA BROOKLYN UNION OF L.I. REVISION: 0
INITIAL EFFECTIVE DATE: 07/01/99 SUPERSEDING REVISION:
STAMPS: Issued in compliance with order in Case No. 99-G-0229 dated 6/24/99
RECEIVED: 06/30/99 STATUS: Effective EFFECTIVE: 07/01/99

GENERAL INFORMATION (Cont.)

3. The Company must send all disconnection-related notices and deferred payment agreements directly to the customer.
4. The Company should inform customers of what communications to expect from them and what to expect from Billing Agents, upon customers' elections of ESCO Billing Agents.
5. The Company may assess late payment charges on ESCOs/Marketers only if payment is not received within 25 calendar days of the Billing Agent's receipt of the customers' billing information. Until EDI is implemented and fully operational, no late payment charges will be assessed to an ESCO/Marketer/Billing Agent provided the ESCO/Marketer/Billing Agent uses the dispute resolution procedure and can demonstrate that the payment to the Company was late due to the fault of the Company. (Once EDI is implemented, the grace period may be modified.)
6. Any delays in transmitting billing data caused by the Company must be reflected as a comparable adjustment in the corresponding due date for both the ESCO/Marketer/Billing Agent and the customer.
7. Security may be collected from the ESCO/Marketer as specified by the Creditworthiness requirements described elsewhere.
8. The Company must continue to accept payment of utility charges at all agencies where payments for customers who have not selected Billing Agency are accepted.
9. The Company and ESCOs/Marketers/Billing Agents are permitted, by mutual agreement, to develop customized billing and collection arrangements.

Issued by Robert J. Fani, Senior Vice President, Hicksville, NY