

..DID: 9308
..TXT: PSC NO: 1 GAS LEAF: 119.37
COMPANY: KEYSpan GAS EAST CORP. DBA BROOKLYN UNION OF L.I. REVISION: 0
INITIAL EFFECTIVE DATE: 07/01/99 SUPERSEDING REVISION:
STAMPS: Issued in compliance with order in Case No. 99-G-0229 dated 6/24/99
RECEIVED: 06/30/99 STATUS: Effective EFFECTIVE: 07/01/99

GENERAL INFORMATION (Cont.)

- (b) of their option either to select another ESCO/Marketer to be their energy service provider or to return to regulated utility service;
 - (c) that if they do select other ESCO/Marketers, those entities will file switch requests with the Company on their behalf, and there will be no fee charged by the Company for the switches; and
 - (d) that after the discontinuance and until new ESCO/Marketers are selected and the switches are completed, service will be provided by the Company under its applicable tariff rate, unless the Company has notified the customer that delivery services will be terminated on or before the discontinuance date.
- 2. Sample copies of the form of the notices to customers under this process shall be provided to the Department of Public Service for review at least 5 calendar days before the letters are sent to customers.
 - 3. If the ESCO/Marketer does not give the required notice to its retail customers and to the Company, the ESCO/Marketer may be determined ineligible by the New York State Public Service Commission to sell natural gas to retail customers in New York State and/or may be assessed a monetary penalty by the New York State Public Service Commission.
 - 4. Upon receipt of a switch request from a subsequent ESCO/Marketer following the discontinuance notice, the Company will verify the intended switch with the customer in accordance with the "Slamming Prevention Process," (e.g., the Company must notify the customer within 5 calendar days of the switch request).

Issued by Robert J. Fani, Senior Vice President, Hicksville, NY