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12.1 COMPETITIVE METERING (Cont'd)

I. TERMINATION of SERVICE

Procedures to be followed when a MSP/MDSP quits providing metering services to Central Hudson customers should parallel the practices and procedures detailed for Retail Suppliers under General Information Section 35.P.

Neither MSPs nor MDSPs are authorized to interrupt the supply of electricity to a customer except, briefly, during the exchange of meters by the customer's MSP and/or Central Hudson; and then, only after the customer has been notified of the scheduled exchange.

At no time shall a connection be made to Central Hudson's electricity delivery system without a meter that measures the rate of electric usage through that connection.

Only Central Hudson is authorized by the Public Service Commission to: initiate electric service to a customer; discontinue electric service to a customer; restore electric service to a customer.

J. DISPUTE RESOLUTION

The resolution of disputes among competing parties should generally follow the practices and procedures developed for the Retail Access Program under General Information Section 35.Q.

Issued by: Arthur R. Upright, Senior Vice President, Poughkeepsie, New York