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COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 3
INITIAL EFFECTIVE DATE: 04/21/00 SUPERSEDING REVISION: 2
STAMPS:
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GENERAL INFORMATION

26. SWITCHING REQUIREMENTS - NON-DAILY METERED CUSTOMERS: (CONT'D)

B. Frequency of Switches

- (1) Customers may switch without limit, except as may result from the notice period requirement, or as may be specified in contracts, or as may result from the Company's requirements for sales service.
- (2) Residential Customers Voluntarily Switching to the Company's sales service after May 1 will be subject to an index price adjustment until such time as the Customer switches to transportation service or the following April 30, at which time the index price adjustment will no longer be applicable to a Customer continuing sales service. The index price adjustment is fully set forth in the service classification. A Customer that is Voluntarily Switched to the Company may switch back to transportation service without limitation, except as otherwise set forth herein.

C. Switching Fees

- (1) There will be no charge for a Customer's switch from the Company's sales service.
- (2) There will be no charge for Involuntary Switches.
- (3) There will be no charge for the first Voluntary Switch from one Marketer to another Marketer or back to the Company during the first twelve (12) months of the Customer's initial switch.
- (4) A switching fee of ten dollars (\$10) will be charged for all switches not excluded by (1) through (3).

D. Special Meter Reading Fees

- (1) A fee of twenty dollars (\$20), per meter read attempt, will be charged to a Marketer or Direct Customer requesting that a meter read be performed on a date other than the regularly scheduled meter reading date.

E. Verification of Accounts

- (1) The Company will provide notice of receipt of a switching request to the current Marketer, if any, as more fully described in Section 28.A.(1)(a) of this Schedule.

Issued By: George E. Bonner, Vice President - Gas Operations & Marketing, Binghamton, NY
(Name of Officer, Title, Address)