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COMPANY: NIAGARA MOHAWK POWER CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 02/01/01 SUPERSEDING REVISION:
STAMPS: Issued in Compliance with Order of PSC in C. 99-M-0631 dated 09/01/00.
CANCELLED by Supplement 31 effective 05/31/01
Suspended by order in Case 99-M-0631. See suppl. No. 29
RECEIVED: 10/31/00 STATUS: Cancelled EFFECTIVE: 06/01/01

SERVICE CLASSIFICATION NO. 11
LOAD AGGREGATION

Alternative Billing Arrangement Definitions

"Alternative Billing Arrangement" - Billing methods that allow a customer participating in the Company's Supplier Select Program to receive a Single Bill Option.

"Bill Processing Credit" - A per account, per month credit on the Company portion of the single bill in an Alternative Billing Arrangement where the Supplier Select Customer elects a Marketer Single Bill Option.

"Billing Services Agreement" - The form of agreement between the Company and the Marketer for Alternative Billing Arrangements setting forth the duties, Marketer responsibilities, and obligations of the Company and Marketer, which must be executed and delivered by the Marketer as a condition of either the Company or the Marketer Single Bill Option.

"Combination Customer" - A customer with a common Company account for both gas and electric service.

"Consolidated Bill" - A bill combining delivery, supply and other related services when one or more of the supply services and other services provided under the Company's Supplier Select Program.

"Dual Billing Arrangements" - The billing method in which the Supplier Select Customer receives a bill rendered by the Company for the services it provides and a bill rendered by the marketer for the services it provides.

"Dual Bills" - Bills issued to Supplier Select Customers by the Company and the Marketers each containing only their won charges for services rendered.

Issued By: Darlene D. Kerr, Executive Vice President, Syracuse, New York