

..DID: 1368
..TXT: PSC NO: 2 WATER LEAF: 3
COMPANY: GRANDVIEW WATERWORKS CORP. REVISION: 0
INITIAL EFFECTIVE DATE: 12/01/97 SUPERSEDING REVISION:
STAMPS:
Cancelled by 1 Rev. Leaf No. 3 Effective 02/01/2002
RECEIVED: 09/19/97 STATUS: Cancelled EFFECTIVE: 12/01/97

GENERAL INFORMATION

1. Territory (County, Town, Development, Streets, etc.)

Town of Kinderhook, Grandview Country Estates, County of Columbia

2. Application for Water Service

A. application for service may be required.

Written

B. A separate application may be required for each premises.

C. Premises may be subject to inspection by the company.

D. Application
s need not
be accepted
from
customers
with
charges due
on any
water
accounts
with the
company.
The
company
may accept
an
application
if the
customer
enters into
a deferred
payment
agreement.

E. Service pipe installations are subject to company approval.

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(Name of Officer, Title, Address)

3. Deposits - Security

A.

As a condition of receiving service, the company may require a deposit from customers that are delinquent (having a bill remaining unpaid 23 days from the date mailed), seasonal, short term or temporary or who have had service terminated for non-payment during the preceding 6 months. In addition, a deposit may also be required from a non-residential customer whose credit has not been established with the company. A delinquent customer

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shall be
provided
with a
written
notice 20
days before
the deposit
is assessed
which states
that failure
to make
timely
payments
will permit
the
company to
require a
deposit
from such
customer.

- B. Deposits from applicants and customers may not exceed two times the estimated average monthly bill for a calendar year, except in the case of customers whose usage varies widely where deposits may not exceed twice the average monthly bill for the peak season.
- C. The company shall perform an annual review of the billing history of every customer who has a deposit with the company to assure that a deposit is still required under (1) above and that the amount of the deposit conforms with (2) above. The company reserves the right to review the deposit at any time. If a review shows that the deposit held falls short of the amount the company may require by 25 percent or more, the company may require the payment of an additional amount. If a review shows that the deposit held exceed the amount required by 25 percent or more, the company shall refund the excess to the customer. The customer may request a downward revision of the deposit.

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