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35. RETAIL ACCESS PROGRAM (Cont'd)

I. RETAIL SUPPLIER REQUIREMENTS (Cont'd)

- (k) Retail Suppliers must notify the Company at least ten (10) calendar days prior to the effective date of the change in suppliers. Receipt of such notification by Central Hudson from the Retail Supplier establishes the customer's enrollment in the Retail Access Program.
- (l) To initiate or cancel service from a Retail Supplier participating in this Retail Access Program, the Company will require notification and confirmation as provided herein. The Company shall not be obligated to initiate or cancel service from a Retail Supplier to a customer until it has received written notice from the Retail Supplier identifying the name and account number of each customer requesting such change in service.
- (m) Retail Suppliers shall collect and report information that the Commission determines is necessary for the evaluation of the Retail Access Program.

J. ELECTRIC POWER SUPPLY REQUIREMENT

The following definitions will apply for transactions with Retail Suppliers:

Load Profile - the hourly pattern of electrical usage by a customer or group of customers over the course of a day; based upon load research sampling or direct hourly metering.

Usage Factor - the ratio of an individual customer's historic energy consumption to the average historic consumption of a specific customer-segmented group. For an individual customer, this factor is multiplied by the load profile for the customer's segment to obtain a more accurate hourly estimation of consumption.

Aggregated Load Profile - the total, collective, loss-adjusted, hourly load (either forecast or actual) of a Retail Supplier's particular portfolio of customers based upon load profiles, usage factors and/or telemetered data.

Central Hudson will supply the Retail Supplier with hourly load profiles, in kilowatts, for the customer types in its portfolio and a usage factor for each enrolled customer. This data will allow the Retail Supplier to develop its hourly aggregated load profile for its customer portfolio, which is the Retail Supplier's electric power supply requirement.

Issued by: Arthur R. Upright, Senior Vice President, Poughkeepsie, New York