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COMPANY: CENTRAL HUDSON GAS & ELECTRIC CORPORATION REVISION: 4
INITIAL EFFECTIVE DATE: 06/01/02 SUPERSEDING REVISION: 3
STAMPS:
RECEIVED: 04/22/02 STATUS: Effective EFFECTIVE: 06/01/02

35. RETAIL ACCESS PROGRAM (Cont'd)

L. CUSTOMER BILLING OPTIONS

Effective when Electronic Data Interchange, Case 98-M-1343, for billing and payment processing is available and operational. Customers who are participating in the Company's Retail Access program may choose to receive separate bills from Central Hudson and their Retail Supplier or may choose to receive a single-bill which contains the charges from both Central Hudson and their Retail Supplier. Under the single-bill ("consolidated-bill") option, the customer may choose to have either Central Hudson or their Retail Supplier issue a consolidated bill with separately identified charges for services provided by both parties. The Company's billing options will be in accordance with the consolidated billing and payment processing practices under the bill-ready format as specified in the Commission's Order in Case 99-M-0631, Appendix A, issued and effective May 18, 2001 and as may be modified from time to time by the Commission, and as described in the Company's Consolidated Bill-Billing Services Agreement. A copy of the Billing Services Agreement may be obtained by contacting Central Hudson's Customer Services or Central Hudson's Supervisor of Customer Account Services. Anyone with Internet access may obtain a copy from www.centralhudson.com.

Customers who choose consolidated billing services will receive a billing credit from Central Hudson. Central Hudson will charge Retail Suppliers a billing charge for each consolidated bill issued by the Company. The billing services credits and charges are as follows:

Billing Services Charge \$0.68 per bill
Billing Services Credit \$0.68 per bill

The Company will charge a Retail Supplier \$0.68 per bill to provide consolidated billing services. If there is one Retail Supplier for electric service and another Retail Supplier for gas service the Company will charge each Retail Supplier one-half of the applicable charge for consolidated billing services.

M. BILLING OF RETAIL SUPPLIER

(a) Invoices

Central Hudson will issue invoices to Retail Suppliers/Direct Customers monthly for extraordinary customer data (besides the information provided without charge), special meter reading charges, adjustments to prior invoices, and other retail tariff services provided at the request of the Retail Suppliers/Direct Customers.

Issued by: Arthur R. Upright, Senior Vice President, Poughkeepsie, New York