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..TXT: PSC NO: 15 ELECTRICITY LEAF: 128
COMPANY: CENTRAL HUDSON GAS & ELECTRIC CORPORATION REVISION: 1
INITIAL EFFECTIVE DATE: 06/01/02 SUPERSEDING REVISION: 0
STAMPS:
RECEIVED: 04/22/02 STATUS: Effective EFFECTIVE: 06/01/02

35. RETAIL ACCESS PROGRAM (Cont'd)

D. CUSTOMER INFORMATION (Cont'd)

(a) Historical Information by Account

Usage history and billing information will be available in a conventional manner from Central Hudson. Anyone with Internet access can obtain current (twenty-four months) usage history, free, via www.cenhud.com; those without Internet access should contact Customer Services or Central Hudson's Director of Customer Choice Programs to request hardcopy by FAX or mail. The following pertains to requests for hardcopy of historical data:

1. Central Hudson will not reveal a customer's billing/usage history to any Retail Supplier if the customer notifies Central Hudson Customer Services, in writing, that the Company should not reveal such information; after that, Central Hudson will require the customer's written authorization to release such information;
2. Central Hudson will provide (at no charge, twice, within twelve months) up to twenty-four consecutive months of historical usage and billing information per meter to a requestor who provides written authorization from the customer with an account number. Central Hudson will charge a fee of fifteen (\$15) dollars, payable in advance, to the requestor for each twelve (12) month block (or fraction thereof) of data beyond the most recent 24-month period; and, fifteen (\$15) dollars for each repeat request after the second for the same data in the most recent twelve months. Information not identified below will be supplied, if available, at the utility's incremental cost;
3. Usage and billing information will include: meter reading dates, consumption (kW, kWh, and RKVA, as appropriate, and other recorded interval data, if applicable), total dollars billed for the billing period, service classification, currently listed tax district, current meter number, and type of meter reading (by Company, by customer, by Meter Data Service Provider or estimated), by meter. Central Hudson will provide a 'usage factor' and 'stratum' identifier for non-hourly metered usage;

Issued by: Arthur R. Upright, Senior Vice President, Poughkeepsie, New York