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COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 5
INITIAL EFFECTIVE DATE: 12/01/02 SUPERSEDING REVISION: 3
STAMPS: Issued in compliance with Commission order in Case 01-G-1668 dated 11/
RECEIVED: 11/26/02 STATUS: Effective EFFECTIVE: 12/01/02

GENERAL INFORMATION

26. SWITCHING REQUIREMENTS - NON-DAILY METERED CUSTOMERS: (CONT'D)

B. Frequency of Switches:

- (1) Customers may switch without limit, except as may result from the notice period requirement, or as may be specified in contracts, or as may result from the Company's requirements for sales service.

C. Switching Fees:

- (1) There will be no charge for a Customer's switch from the Company's sales service.
- (2) There will be no charge for Involuntary Switches.
- (3) There will be no charge for the first Voluntary Switch from one Marketer to another Marketer or back to the Company during the first twelve (12) months of the Customer's initial switch.
- (4) A switching fee of ten dollars (\$10) will be charged for all switches not excluded by (1) through (3).

D. Special Meter Reading Fees:

- (1) A fee of twenty dollars (\$20), per meter read attempt, will be charged to a Marketer or Direct Customer requesting that a meter read be performed on a date other than the regularly scheduled meter reading date.

E. Verification of Accounts:

- (1) The Company will provide notice of receipt of a switching request to the current Marketer, if any, as more fully described in Section 28.A.(1)(a) of this Schedule.

Issued By: James A. Lahtinen, Vice President-Rates & Regulatory Economics, Binghamton, NY

(Name of Officer, Title, Address)