

..DID: 20963
..TXT: PSC NO: 90 GAS LEAF: 110
COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 12/01/02 SUPERSEDING REVISION:
STAMPS: Issued in compliance with Commission order in Case 01-G-1668 dated 11/
RECEIVED: 11/26/02 STATUS: Effective EFFECTIVE: 12/01/02

GENERAL INFORMATION

21. GLOSSARY: (CONT'd)

Utility Deficiency - means any action or inaction by the Company or one of its authorized agents that does not substantially conform to the rules and regulations of the PSC, the Company's tariff, or its written business procedures.

Water Vapor Content - Shall describe the condition of a cubic foot as either: Wet (W) - saturated with water vapor; or Dry (D) - anhydrous.

16 NYCRR - Title 16 of the New York Codes, Rules, and Regulations. Numerical suffix denotes a section or part of a rule.

Issued By: James A. Lahtinen, Vice President-Rates & Regulatory Economics, Binghamton, NY

(Name of Officer, Title, Address)