

..DID: 8345
..TXT: PSC NO: 218 GAS LEAF: 197.4
COMPANY: NIAGARA MOHAWK POWER CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 06/01/99 SUPERSEDING REVISION:
STAMPS:
RECEIVED: 04/26/99 STATUS: Effective EFFECTIVE: 06/01/99

SERVICE CLASSIFICATION NO. 11
LOAD AGGREGATION (continued)

Transfer of Historical Usage, Billing and Credit Information

7. The Company will provide to a customer or, upon written authorization from the customer, to the customer's authorized designee, at no charge and up to twice in any 12 month period, credit information for the most recent 12 month period.
 - a. The credit information that will be provided at no charge is limited to whether or not the customer has had a late payment and/or has been disconnected during the most recent 12 month period.
 - b. The Company will charge a fee of \$15.00 for each year of credit information beyond the most recent 12 month period and for each request beyond the second request in any twelve month period.
8. Information will be provided "as is", "where is". No warranty of any kind is offered or provided (including any warranties of merchantability and fitness for a particular purpose).
9. All historic customer information obtained from the Company by a Marketer shall be kept confidential and not disclosed to others, including subcontractors and successors, unless otherwise authorized by the customer. All other customer information, such as account numbers (and any passwords used, if applicable), telephone numbers and service addresses shall also be kept confidential and not disclosed to others, unless otherwise authorized by the customer. These provisions shall survive the Marketer's/Direct Customer's participation in the Supplier Select Program.

Issued By: Darlene D. Kerr, Executive Vice President, Syracuse, New York