

..DID: 8341
..TXT: PSC NO: 218 GAS LEAF: 197.21
COMPANY: NIAGARA MOHAWK POWER CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 06/01/99 SUPERSEDING REVISION:
STAMPS:
RECEIVED: 04/26/99 STATUS: Effective EFFECTIVE: 06/01/99

SERVICE CLASSIFICATION NO. 11
LOAD AGGREGATION (continued)

Discontinuance of Sales by Marketer to an Individual Customer

3. If the Marketer does not give the required notice to the customer and to the Company, the Marketer may be determined ineligible by the PSC to sell electricity or natural gas to retail customers in the State of New York and/or may be assessed a monetary penalty by the PSC.
4. If after receiving a Marketer*s written termination notice, the customer has not contacted the Company or another Marketer during the 15 calendar day period. The customer will receive Sales Service from the Company once again effective as of the next actual meter reading.
5. Upon receipt of a completed Supplier Select Form 2 from a subsequent Marketer following the discontinuance notice, the Company will verify the intended switch with the customer in accordance with this Service Classification.
6. A sample copy of the notice to the customer under this process shall be provided to the DPS for review at least 5 calendar days before the letter is sent to the customer.

Issued By: Darlene D. Kerr, Executive Vice President, Syracuse, New York