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..TXT: PSC NO: 218 GAS LEAF: 197.11
COMPANY: NIAGARA MOHAWK POWER CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 06/01/99 SUPERSEDING REVISION:
STAMPS:
RECEIVED: 04/26/99 STATUS: Effective EFFECTIVE: 06/01/99

SERVICE CLASSIFICATION NO. 11
LOAD AGGREGATION (continued)

Switching and Slamming

1. Customers participating in the Supplier Select Program may choose to change Marketers subsequent to their initial Marketer selection.
 - a. Customer Change of Marketers
 - i) The new Marketer selected by the customer shall provide to the Company notices of requested switches. The notices shall be in the form of Supplier Select Form 2, and shall comply with the enrollment requirements set forth in this Service Classification. The notices shall be submitted not later 10 calendar days prior to the month service is to commence. For a 31 day month this will be on the 21st of the month, for a 30 day month this will be on the 20th of the month, for a 29 day month this will be on the 19th of the month and for a 28 day month this will be on the 18th of the month.
 - ii) The Company will acknowledge receipt of the switch notices in accordance with this Service Classification.
 - iii) Upon receipt of a completed Supplier Select Form 2 from an Marketer, the Company will, at least 5 calendar days prior to the switch date, send a verification letter to the affected customer and notify the incumbent Marketer, if any, that is serving the customer at that time. The verification letter will advise the customer of the switch request and ask that the customer contact the Company within 5 calendar days if the switch request information is incorrect.
 - iv) The customer will not be required to take any action in response to this notification if the information is correct.

Issued By: Darlene D. Kerr, Executive Vice President, Syracuse, New York