..DID: 10057 ..TXT: PSC NO: 12 GAS LEAF: 138.23 COMPANY: THE BROOKLYN UNION GAS COMPANY REVISION: 2 INITIAL EFFECTIVE DATE: 10/01/99 SUPERSEDING REVISION: 1 STAMPS: Issued in compliance with Commission Order in Case 98-M-1343 dated 9/2 RECEIVED: 09/30/99 STATUS: Effective EFFECTIVE: 10/01/99 GENERAL INFORMATION (Cont.)

- D. Frequency of Switches Allowed
 - 1. No restrictions, except as may result from the notice period requirement or as may be specified in contracts between ESCO's/Marketers and customers or as may result from the Company's requirements for bundled service. Customers voluntarily returning to utility bundled service may be required to remain with the Company's bundled service for a minimum period of time, not to exceed 12 months, as specified herein. The 12 month requirement will not apply to a customer that returns to utility service as a result of a supplier's failure to deliver.
 - 2. If the Company can show that the frequency and/or pattern of switches is having negative impacts on the system, the Company, or other customers, the Company can propose measures to address such impacts at that time.
- E. Switching Fees
 - 1. There may be no charge for a customer's switch from utility bundled service at any time, (i.e., each switch away from the Company).

Issued by Steven L. Zelkowitz, Sr. Vice President and General Counsel, Brooklyn, NY