

..DID: 10053
..TXT: PSC NO: 12 GAS LEAF: 138.12
COMPANY: THE BROOKLYN UNION GAS COMPANY REVISION: 1
INITIAL EFFECTIVE DATE: 10/01/99 SUPERSEDING REVISION: 0
STAMPS: Issued in compliance with Commission Order in Case 98-M-1343 dated 9/2
RECEIVED: 09/30/99 STATUS: Effective EFFECTIVE: 10/01/99

GENERAL INFORMATION (Cont.)

III. CUSTOMER INFORMATION

A. Historical

The Company must provide, free of charge to customers or their authorized designees, at least 24 consecutive months (or for the life of the account, if less) of the customer's most recent usage and billing information for each of the customers' accounts. A fee of \$15.00 will be charged for each year of data beyond the 24 month period and for any third request for the 24 months of data in any 12 month period. Information not identified below shall be supplied, if available, at the Company's incremental cost. The usage and billing information shall be made available in the manner(s) the Company currently uses until EDI mechanisms are functional.

The usage and billing information that must be provided free of charge shall include: meter reading dates, consumption (Mcf/ccf, including on- and off-peak or other recorded interval data if applicable), total dollars billed for the billing period, service classification, currently listed tax district, current meter number (where applicable) and type of meter reading (by company, by customer, or estimated). Where more than one meter is associated with an account, the applicable information must be provided for each meter, where available. Class average profiles and actual load shapes for customers with interval meters shall also be supplied free of charge.

Credit information shall also be made available free of charge for the most recent 12 month period, but only upon written authorization from the customer. A fee of \$15 will be charged for each year of credit information beyond the 12 month period. Credit information to be provided, shall be limited to whether or not the customer had late payments and/or had been disconnected during the past 12 months.

Issued by Steven L. Zelkowitz, Sr. Vice President and General Counsel, Brooklyn, NY