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SERVICE CLASSIFICATION NO. 11 LOAD AGGREGATION (continued)

<u>Discontinuance of Service</u>

1. Voluntary Discontinuance of Marketer Operations in the Company*s Service Area.

- a. A Marketer may discontinue operating (in whole or significant part) in the Company*s service territory at will (subject to any penalties or sanctions that may arise due to contractual obligations), upon submission of a written notice to the Company and the Marketer*s customers at least 15 calendar days prior to the 1st of the month.
- b. The Marketer*s notice to the Company shall be in the form of a completed Supplier Select Form 3, which shall contain the required information for each account to be discontinued by the Marketer.
- c. The Marketer*s notice to customers shall inform them:
 - i. that the discontinuance shall occur at the first meter reading date or the first of the month after the notice period expires (if timely), or the Company may estimate the readings at the discontinuance date.
 - ii. of their option either to select another Marketer to be their energy service provider or to return to the Company*s bundled service;
 - iii. that if they do select other Marketers those entities will file switch requests with the Company on their behalf, and there will be no fee charged by the Company for the switches;
 - iv. that after the discontinuance and unless/until new Marketers are selected and the switches are completed, Sales Service will be provided by the Company under the applicable Tariff rate if Niagara Mohawk in its judgment has adequate supplies of gas and upstream capacity available; and
 - v. that there will be no switching fee charged by the Company to the customer for a switch back to the Company, whether as an interim measure until a new Marketer is selected or as a permanent action.

Issued By: Darlene D. Kerr, Executive Vice President, Syracuse, New York