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COMPANY: NIAGARA MOHAWK POWER CORPORATION REVISION: 0  
INITIAL EFFECTIVE DATE: 06/01/99 SUPERSEDING REVISION:  
STAMPS:  
RECEIVED: 04/26/99 STATUS: Effective EFFECTIVE: 06/01/99

SERVICE CLASSIFICATION NO. 11  
LOAD AGGREGATION (continued)

Enrollment Guidelines (continued)

- 7. Information to be submitted by Marketer/Direct Customer:
  - a. Marketers/Direct Customers shall provide the name, service address, mailing address, and telephone number of new customers that will need Gas Delivery Service from the Company.
  - b. Marketers acting as the customer\*s agent in establishing Company Gas Service shall provide the information about the customer that the Company requires to establish service, as specified in this Service Classification.
  - c. Marketers/Direct Customers shall also provide information about the customer\*s special needs, if any, including life support equipment.
- 8. Commencement of Service
  - a. For new customers, Gas Delivery Service will commence after all connections are complete in accordance with provisions of the Company\*s Tariff. A special meter reading as applicable will then be performed at no charge. New customers must be accepted by the Company before service may commence; all conditions set forth in the Company\*s tariffs for the initiation or service to such new customers must be met.
- 9. Initiation of Service Fees, Deposits, or other Requirements
  - a. Any fees, deposit requirements, or other charges identified in the Company\*s tariff will apply to initiation of Gas Delivery Service to new customers.
  - b. There will be no Company fees for special meter readings if performed in conjunction with the initiation of new delivery service.

Issued By: Darlene D. Kerr, Executive Vice President, Syracuse, New York