

..DID: 11714
..TXT: PSC NO: 88 GAS LEAF: 7.2
COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 3
INITIAL EFFECTIVE DATE: 04/13/00 SUPERSEDING REVISION: 2
STAMPS: Issued in compliance with commission order in case 97-G-1380 dated 12/
RECEIVED: 04/12/00 STATUS: Effective EFFECTIVE: 04/13/00

GENERAL INFORMATION

1. DEFINITIONS: (CONT'D)

Interruptible Service shall mean service that is subject to interruption for lack of gas supply, Upstream Pipeline capacity or Company distribution capacity at the discretion of the Company.

IT shall mean interruptible transportation.

Involuntary Switch shall mean a process or situation where a Customer's gas supplier is changed from one provider to another without the Customer's authorization. This would include situations where a Customer returns to the Company's service as a result of a supplier's failure to deliver. An Involuntary Switch that is not in accord with the "Discontinuance of Service" provision of this Schedule is referred to as "slamming". Examples of Involuntary Switches include, but are not limited to, situations where a customer returns to the Company's sales service as a result of a Marketers failure to deliver, the Marketer going out of business, or termination of the Marketer's participation in the Company's program.

Load Factor shall mean the ratio of the average consumption to maximum consumption for a given time period.

Lockbox shall mean a collection mechanism agreed upon by the Company and a Marketer/Pool Operator/Aggregation Pool Operator which employs a third party financial institution to receive and disburse Customer payments.

Lost and Unaccounted for Gas shall mean the difference between the quantity of gas available from all sources (purchased, transported, and locally produced) and the quantity accounted for by sales, deliveries or Company use.

Marketer shall mean any non-utility entity that is determined eligible by the PSC and the Company to provide or arrange to provide gas supply and other services on behalf of end use Customers in New York State using the Company's distribution system. A Marketer may also act as a Pool Operator or an Aggregation Pool Operator.

Maximum Daily Aggregation Pool Quantity (MDAPQ) shall mean the sum of the applicable MDTQs of all Customers in an Aggregation Pool.

Issued By: George E. Bonner, Vice President- Gas Operations & Marketing, Binghamton, NY
(Name of Officer, Title, Address)