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COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 0  
INITIAL EFFECTIVE DATE: 04/13/00 SUPERSEDING REVISION:  
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Cancelled by 2 Rev. Leaf No. 6.1 Effective 06/01/2001  
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## GENERAL INFORMATION

### 1. DEFINITIONS: (CONT'D)

Cash-Out shall mean the resolution of Imbalances at the end of a period, usually a Month, through cash payments.

Citygate shall mean the point of interconnection between an Upstream Pipeline and the Company where gas is delivered to the Company. The Company has multiple Citygates served by different Upstream Pipelines.

Company shall mean New York State Electric & Gas Corporation, or any successor organization thereto.

Consumption Algorithm shall mean a mathematical formula used to calculate a Customer's daily consumption based on the Customer's historical Baseload and use per Degree Day factors.

Core Customer shall mean a Customer that has no viable alternative fuel and relies on the Company for gas delivery and/or commodity service.

Cramming shall mean the addition of unauthorized charges to a Customer's bill.

Critical Care Customer(s) shall mean a Customer(s) that heats all or any portion of any building, including apartment houses, prisons, dormitories, nursing homes, hospitals, hotels, and other buildings where persons may dwell on a permanent basis, solely with natural gas.

Critical Day shall mean a Day when the Company declares an OFO.

Critical Period shall mean a period of operational stress or impending potential operational stress that may impact the integrity of the Company's gas distribution system, or a force majeure event.

Issued By: George E. Bonner, Vice President - Gas Operations & Marketing, Binghamton, NY

(Name of Officer, Title, Address)