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GENERAL INFORMATION

1. DEFINITIONS: (CONT'D)

Cubic Foot (Cf) shall mean the amount of gas required to fill a volume of one cubic foot under stated conditions of temperature, pressure and water vapor, usually referenced to 14.7 PSI and 60 degrees Fahrenheit.

Curtailement shall mean the reduction of gas deliveries caused by a shortage of supply or a lack of capacity on an Upstream Pipeline and/or the Company's distribution system. The order of curtailement is set forth in PSC No. 90 Gas, Section 10.

Customer shall mean any party desiring or taking service under a valid service classification hereunder that will be or is physically connected to the Company's facilities.

Customer Account Number shall mean the Company specific unique identifier associated with a Customer of the Company.

Daily Aggregated Volume (DAV) shall mean the quantity of gas, adjusted for losses, that the Company instructs an Aggregation Pool Operator to deliver to the Company at the Receipt Point(s).

Daily Balancing Pool shall mean a Pool comprised of daily metered transportation Customers who have chosen to balance deliveries to the Company to the consumption of Customers on a daily basis.

Day shall mean a period of twenty-four (24) consecutive hours beginning and ending at 9:00 AM Central Clock Time.

Degree Days shall mean a measure of deviation in temperature calculated by subtracting the average daily temperature from sixty-five (65) degrees Fahrenheit.

Dekatherm (Dth) shall mean the quantity of heat energy equal to one million (1,000,000) BTUs.

Delivery Point shall mean a physical interconnection between the Company and the Customer, at which the Company may deliver gas to the Customer or for the Customer's account.

Design Day shall mean a twenty-four (24) hour period of demand which is used as a basis for planning gas capacity requirements.

Issued By: George E. Bonner, Vice President- Gas Operations & Marketing, Binghamton, NY

(Name of Officer, Title, Address)