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## GENERAL INFORMATION

### 1. DEFINITIONS:

As used herein, the following terms shall have the meanings set forth below:

Aggregation Pool shall mean aggregated deliveries for one (1) or more non-daily metered transportation service Customers by a single Aggregation Pool Operator within an Aggregation Pooling Area.

Aggregation Pool Operator shall mean an individual or entity responsible for causing the natural gas supplies to be delivered to the Company on behalf of non-daily metered transportation Customers necessary to satisfy the full requirements of the Aggregation Pool, as directed by the Company. Generally, a Customer's Marketer is also the Aggregation Pool Operator.

Aggregation Pooling Area shall mean an area defined as a Company operational area served, generally, by a single interstate pipeline. Aggregation Pooling Areas shall be defined, designated, and/or modified on a prospective basis, in the Company's reasonable discretion and shall be posted on the Company's Electronic Bulletin Board (EBB).

Annual Period shall mean the twelve (12) Months beginning with the Month in which the Customer first receives service under the applicable service classification. Each succeeding twelve (12) Month period shall constitute another Annual Period.

Average Daily Gas Index shall mean the average of the Maximum Daily Gas Index and the Minimum Daily Gas Index.

Balancing shall mean a process that reconciles actual usage of Pool/Aggregation Pool Customers with the amount of natural gas delivered to the LDC Citygate by the Pool Operator/Aggregation Pool Operator for such Customers, as adjusted. The difference between the actual usage and the amount of gas delivered is called an Imbalance.

Baseload shall mean the portion of a Customer's or a group of Customers' load that does not vary seasonally or in response to variation in temperature.

British Thermal Unit (BTU) shall mean the amount of heat required to raise the temperature of one (1) pound of water 1 degree Fahrenheit at 60 degrees Fahrenheit.

Business Day shall mean Monday through Friday excluding holidays recognized by the Company.

Issued By: George E. Bonner, Vice President - Gas Operations & Marketing, Binghamton, NY  
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