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COMPANY: NIAGARA MOHAWK POWER CORPORATION REVISION: 1
INITIAL EFFECTIVE DATE: 10/01/00 SUPERSEDING REVISION: 0
STAMPS: Issued in Compliance with order of PSC in C. 00-G-0996 dated 08/24/00.
RECEIVED: 09/01/00 STATUS: Effective EFFECTIVE: 10/01/00

GENERAL INFORMATION

2.4.3.2 Withholding of Service for Non-Payment of Security Deposits.

Service will be withheld if an applicant refuses to pay a requested security deposit. If a current customer refuses to pay a security deposit, service will be terminated upon proper notification. If an applicant or customer initiates a security deposit complaint to the Public Service Commission, the Company will provide service during the pendency of the complaint provided the customer keep current on bills for service rendered. If the complaint only challenges the amount of the security deposit, the customer will be required to pay a reasonable security deposit.

2.4.3.3 Deposit

Copies of a circular entitled "TERMS AND CONDITIONS UPON WHICH CONSUMERS' DEPOSITS ARE COLLECTED, HELD, AND MAY BE WITHDRAWN" setting forth Section 117 of the Public Service Law and Subchapter A, Chapter III, Title 16 of the New York Code of Rules and Regulations, Part 225.3 are available upon request at offices of the Company where applications for service are received.

3. PRIORITY OF SERVICE:

3.1 Effective November 1, 1977, and continuing thereafter until modified or terminated by Company or order of the Public Service Commission:

3.1.1 The Company will permit the attachment of residential space heating customers in new or existing one or two family homes. Applications will also be accepted from residences for small appliance use.

The applicant will be required to contribute to the estimated cost of the service lateral pursuant to Rule 11. Prior to the attachment for space heating use, the applicant shall conform to the minimum insulation standards pursuant to Part 233, 16 NYCRR.

3.1.2 The Company will accept applications for new or additional commercial and industrial gas use. For estimated gas use of 50,000 Dt or more per year, the Company may require the applicant to install or have available dual fuel facilities. In the event dual fuel capability is required, adequate alternate fuel must be maintained in order to enable the customer to satisfactorily operate their facilities whenever and so long as the gas supply is interrupted.

Issued By: Darlene D. Kerr, Executive Vice President, Syracuse, New York