

..DID: 10423
..TXT: PSC NO: 12 GAS LEAF: 138.14
COMPANY: THE BROOKLYN UNION GAS COMPANY REVISION: 2
INITIAL EFFECTIVE DATE: 12/09/99 SUPERSEDING REVISION: 1
STAMPS:
RECEIVED: 11/09/99 STATUS: Effective EFFECTIVE: 12/09/99

GENERAL INFORMATION (Cont.)

B. Current

The Company must make available to ESCOs/Marketers/Direct Customers all data recorded by and currently retrieved from their customer meters and all other information necessary to compute the customers most recent bill. All such information will be furnished by the Company via electronic mail or facsimile at no charge to the ESCO/Marketer/Direct Customer. Where estimated meter readings are used, the estimates must also be provided free of charge to ESCOs/Marketers/Direct Customers when the data is acceptable by the Company to bill its customers. All subsequent changes or corrections and adjustments to previously supplied data and metering equipment must be made available to the ESCOs/Marketers/Direct Customers when the data is acceptable to be used for its customers.

IV. UNIFORM UTILITY BILLING AND COLLECTION SERVICES AND CHARGES

A. Invoices

Invoices shall be issued to ESCOs/Marketers/Direct Customers monthly for imbalances, extraordinary customer data provided on request (over and above the information provided without charge), special meter reading charges, adjustments to prior invoices, and other retail tariff services provided at the request of the ESCOs/Marketers/Direct Customers. Services requested directly by customers will be billed directly to the customers unless ESCOs/Marketers request that those charges be billed to them instead. This option does not apply to the single retailer model. The provisions described below relate only to retail access billing and collection services and charges to be paid by ESCOs/Marketers/Direct Customers. The costs of any payment defaults that occur due to mutually agreed-upon terms between the Company and an ESCO/Marketer/Direct Customer may not be borne by any other customers/ratepayers and other ESCOs/Marketers/Direct Customers.

Issued by Steven L. Zelkowitz, Sr. Vice President and General Counsel, Brooklyn, NY