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COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 0

INITIAL EFFECTIVE DATE: 11/07/97 SUPERSEDING REVISION:

STAMPS:

CANCELLED by Supplement 1 effective 01/01/00

RECEIVED: 08/20/97 STATUS: Cancelled EFFECTIVE: 11/07/97

## **GENERAL INFORMATION**

## 10. REMOVAL OF METER:

In case of default in payment by customer, the Company may discontinue its service and remove its property as follows:

# A. Residential:

At least fifteen (15) days after written notice has been served personally upon the Customer or mailed to the Customer. This notice may not be issued until at least twenty (20) days have elapsed from the date payment was due.

## B. Non-Residential:

- (1) At least five (5) days after written notice has been served personally upon the person supplied;
- (2) At least eight (8) days after mailing written notice in post-paid wrapper to the person supplied, addressed to such person at premises where service is rendered; or
- (3) At least five (5) days after the person supplied has either signed for or refused a registered letter containing written notice, addressed to such person at premises where service is rendered.

If the person supplied in A or B above has specified to the Company in writing an alternate address for billing purposes, the notice shall be sent to such alternate address rather than to the premises where service is rendered.

## 11. CONTINUOUS SERVICE:

The Company will endeavor at all times to provide a regular and uninterrupted supply of service, but in the case the supply of service shall be interrupted or irregular or defective or fail from causes beyond its control or through ordinary negligence of employees, servants or agents, the Company will not be liable therefor.