

..DID: 1283
..TXT: PSC NO: 89 GAS LEAF: 12
COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 11/07/97 SUPERSEDING REVISION:
STAMPS:
CANCELLED by Supplement 1 effective 01/01/00
RECEIVED: 08/20/97 STATUS: Cancelled EFFECTIVE: 11/07/97

GENERAL INFORMATION

3. APPLICATION FOR SERVICE: (CONT'D)

B. Non-Residential: (Cont'd)

(2) Denial of Application:

- (a) The Company will not deny an application for service except in a written notice either delivered personally to the applicant or sent to the applicant's current business address or any alternative mailing address provided in the application.
- (b) The written notice of denial shall:
 - (i) state the reason(s) for the denial;
 - (ii) specify what the applicant must do to qualify for service; and
 - (iii) advise the applicant of the right to an investigation and review of the denial by the PSC or its authorized designee if the applicant considers the denial to be without justification, and identify the appropriate address and telephone number of the PSC.
- (c) The Company shall advise any applicant who submits an incomplete application, in writing and within three (3) business days after receipt of the application, or the information and/or documents that must be submitted in order for the application to be considered complete. Such notice shall not itself be considered a denial of the application.

4. FORMER INDEBTEDNESS:

A. Residential:

The Company will not be obligated to provide a service to an applicant who owes the Company money for residential service provided to a prior account in his or her name unless:

- (1) The applicant makes full payment for residential service provided to any such prior account in his or her name; or

Issued By: George E. Bonner, Vice President - Gas Operations & Marketing, Binghamton, NY
(Name of Officer, Title, Address)